

Agent Qualifying Challenge Documentation



2020-06-09

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## 1 Introduction

This document describes how to use a WPIA Agent Qualifying Challenge system. The source of the system is available <https://code.wpia.club/?p=motion.git;a=tree>.

It only covers the use of the system not the installation.

## 2 Login

The Agent Qualifying Challenge requires a login with client certificate issued by TERACARA CA from a personal account. All other client certificates will not be accepted.

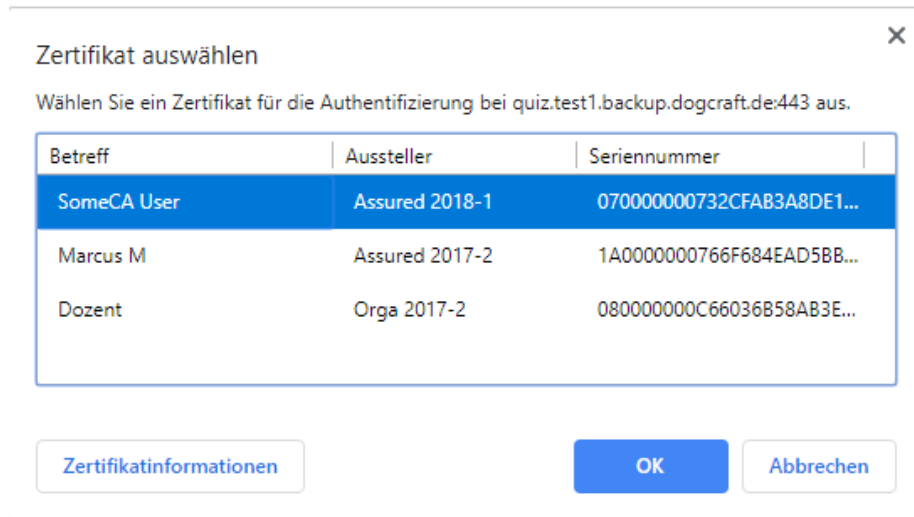


Figure 1: Screenshot Certificate Login

After the successful login the user page is displayed.

## 3 General Navigation

With Quiz a new challenge can be started.

With Result there is the chance to see personal and overall results of the different quizzes.

With My Account the account settings can be changed.

With Logout the application can be left.

Questionnaire Quiz Result ▾ My account Logout na

### User

First name

na

**Language**

English ▾

Contact no

**External ID**

4

Submit

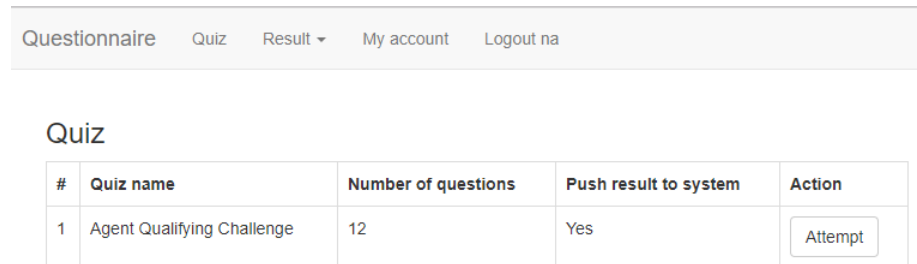
Figure 2: Screenshot User Page

Questionnaire Quiz Result ▾ My account Logout na

Figure 3: Screenshot General Navigation Menu

## 4 Attempt a quiz

To attempt a new challenge use Quiz.



The screenshot shows a navigation bar with 'Questionnaire', 'Quiz', 'Result', 'My account', and 'Logout na'. Below it is a section titled 'Quiz' containing a table with one row for 'Agent Qualifying Challenge' and an 'Attempt' button.

#	Quiz name	Number of questions	Push result to system	Action
1	Agent Qualifying Challenge	12	Yes	<input type="button" value="Attempt"/>

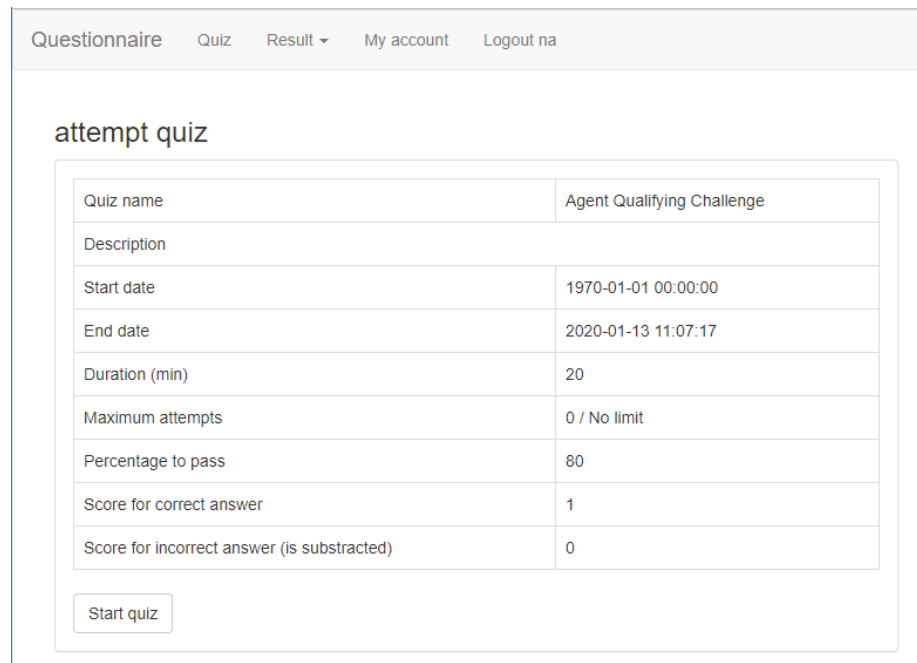
Figure 4: Screenshot List of quizzes

On the page with list of quizzes all available quizzes are shown.

Number of questions shows how many questions will be given.

Push result to system tells if the result of a successful quiz is sent to the TERCACARA CA system.

With Attempt a new quiz is started.



The screenshot shows the 'attempt quiz' interface with a table of quiz details and a 'Start quiz' button.

Quiz name	Agent Qualifying Challenge
Description	
Start date	1970-01-01 00:00:00
End date	2020-01-13 11:07:17
Duration (min)	20
Maximum attempts	0 / No limit
Percentage to pass	80
Score for correct answer	1
Score for incorrect answer (is subtracted)	0

Figure 5: Screenshot List of quizzes

Start and end date shows the period in which the quiz is offered for use.

Duration gives the time in which the answers of the questions need to be given before the quiz is closed automatically.

Maximum attempts shows how often a quiz can be taken. 0 means there is no limit and the quiz can be done as often as desired.

Percentage to pass gives the goal that needs to be reached to pass a test.

Score for correct and in correct answers gives the amount of points granted for a correct or incorrred answer.

Start quiz starts the quiz in the given time.

### Quiz: Agent Qualifying Challenge



Skipped question

Not viewed question

Answered question

Remaining time to answer: 00 : 16 : 47

Figure 6: Screenshot Quiz general navigation

The quiz general navigations shows which questions have already been answered, left out or are still open to answer. By clicking to a number the question will be opened.

The remaining time untill the quiz is closed automatically is given.

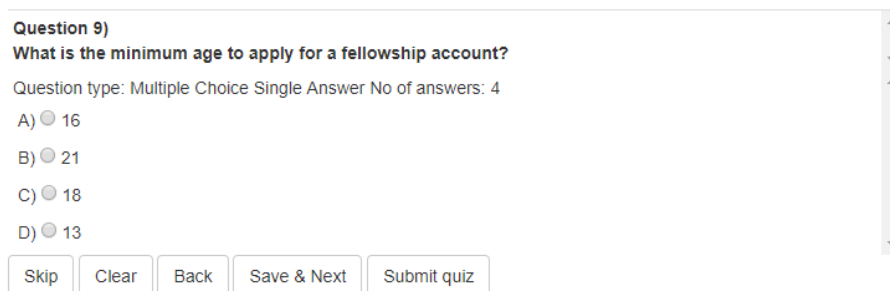


Figure 7: Screenshot Quiz Question

The question area consits of three parts:

- Question
- Answers
- Navigation

The question and answer area have scrollbars to make sure all information is visible. In the answer area the number of answers give a hint how many answers are available.

In the navigation section there are these buttons available:

- Skip - Leave out the question to answer it later
- Clear - Remove the current results if a question
- Back - Go one question backwards.
- Save & Next - Move to next question and save the result
- Submit quiz - End of quiz

### Quiz

You passed the quiz

#	Quiz name	Number of questions	Push result to system	Action
1	Agent Qualifying Challenge	12	Yes	Attempt

Figure 8: Screenshot Quiz result

Once a quiz is finished, either through submitting or if the time run out, the result is displayed immediately. To see the exact results use the result menu.

## 5 Quiz Results

In the result area there are the personal results as well as an overall statistics with all participants available.

Questionnaire
Quiz
Result ▾
My account
Logout na

User

Result list

Statistics

Figure 9: Screenshot Quiz result

## Result list

Result id	First name Last name	Quiz	Status	Percentage obtained	Action
1	na	Agent Qualifying Challenge	Pass	100.00%	<a href="#">View</a>

Figure 10: Screenshot Quiz result

## 5.1 Personal result list

With the result list all taken quizzes are displayed.

To view the result of a quiz use view.

### Result ID 1

Print	
First name	
Last name	na
Email	
Quiz name	Agent Qualifying Challenge
Attempt time	2019-04-12 05:21:12
Time spent (min)	7
Percentage obtained	100%
Percentile obtained	100%
Score obtained	12
Status	Pass

Figure 11: Screenshot Quiz result

At the beginning of the result page the result is presented in detail. When the quiz was taken, how long it took to finish the quiz, the score and the result.

Next two charts are displayed. The first chart shows the top ten result of the challenge. The second chart shows the time spent on a question. If the cursor hovers over a segment the result and the time spent for the question is given.

In the answer sheet the question with the given and correct answers and some explanations are presented.



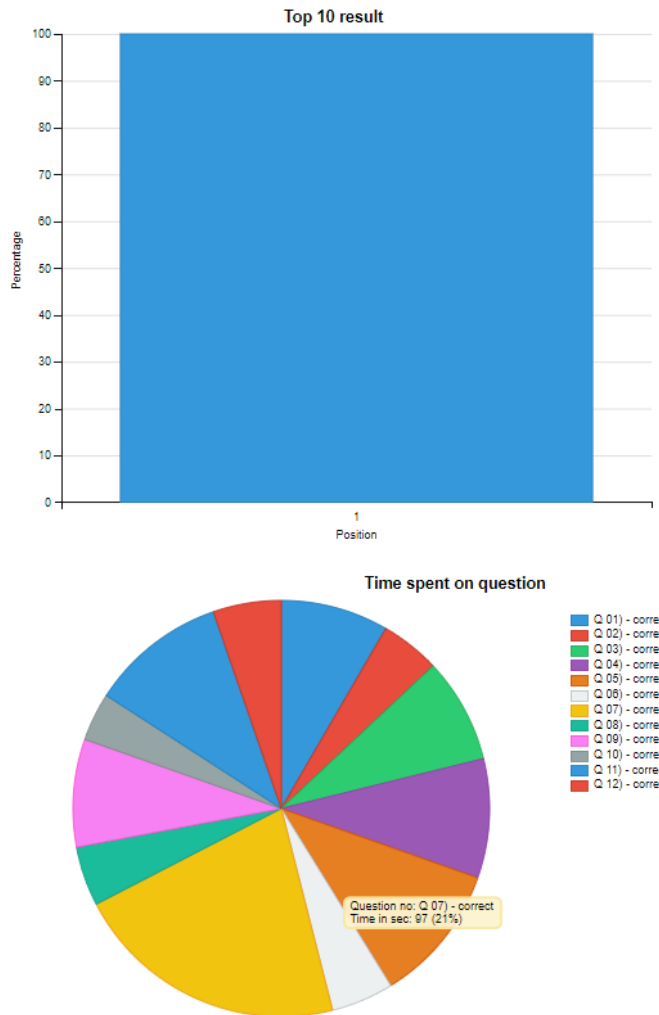


Figure 12: Screenshot Quiz result

Answer sheet

**Question 1)**  
How can an RA Agent check that a person conducting an RA Audit is an RA Auditor?

	Your answer	Correct answer	Explanation
A) The RA Auditor talks like a pirate with a parrot sitting on the right shoulder.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Figure 13: Screenshot Quiz result

## 5.2 Result statistics

The result statistics shows how many test were taken per year.

### Result list

#### Year 2019

Question	User	Total	Pass	Pending	Fail	Open
Agent Qualifying Challenge	1	2	1 / 50.0%	0 / 0.0%	1 / 50.0%	0 / 0.0%
<b>Grand total</b>		<b>2</b>	<b>1 / 50.0%</b>	<b>0 / 0.0%</b>	<b>1 / 50.0%</b>	<b>0 / 0.0%</b>

Figure 14: Screenshot Quiz result

## 6 My Account

With My Account the user setting can be changed.

### Result list

#### Year 2019

Question	User	Total	Pass	Pending	Fail	Open
Agent Qualifying Challenge	1	2	1 / 50.0%	0 / 0.0%	1 / 50.0%	0 / 0.0%
<b>Grand total</b>		<b>2</b>	<b>1 / 50.0%</b>	<b>0 / 0.0%</b>	<b>1 / 50.0%</b>	<b>0 / 0.0%</b>

Figure 15: Screenshot User settings

The first and last name can be entered but it is not required unless you want the result printed with your name.

The external ID is a reference number to the TERACARA CA system.