

HowTo Lost Password



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There are currently two ways to recover a lost password.

If you still have a valid certificate enabled for login. Use this to login to your account.

- navigate to My Account - Change Password
- add a new password

If you do not have access to your account anymore send an email support (at) wpia.club. The request should hold the following data:

- default email address of your account
- your preferred name as given in your account
- if available a serial number of a certificate you issued from your account

If possible sign your email with one of your certificates.

If you choose to use the password recovery via email we ask for a small donation of 10 EUR to WPIA.